Vision of Ex Libris Higher-Education Cloud Platform

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Director of Product Management

Ex Libris
a ProQuest Company

LIBRARY MANAGEMENT

Alma

Rapido

RapidILL

Rialto

Rosetta

RESEARCH & DISCOVERY

Primo

Summon

Esploro

Pivot-RP

Research Professional

RefWorks

STUDENTS & LEARNING

campusM

Leganto

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Alma

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Alma Product Focus Areas

Quality

Simplicity and Usability

Extensibility

Serviceability

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Quality

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Quality

Aggressive quality improvement plan:

- Focus on all bugs, not just high
- Focus on prevention vs. resolution

Increase automation coverage

Build a long-term strategic plan to improve content quality

Cultivate developers' quality mindset/culture

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Simplicity & Usability

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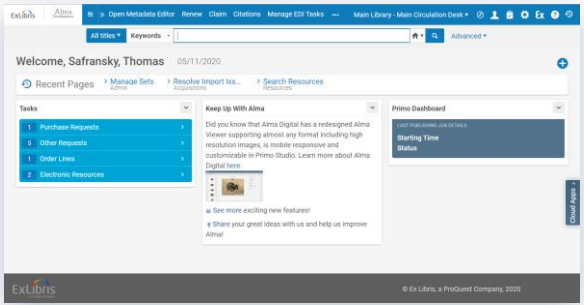
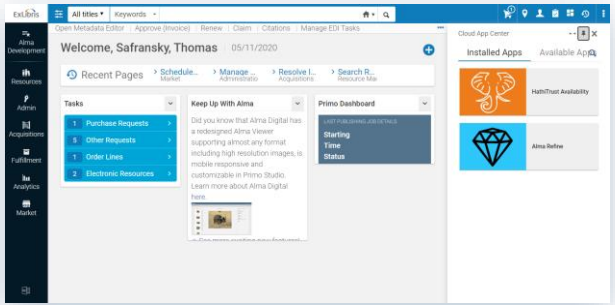
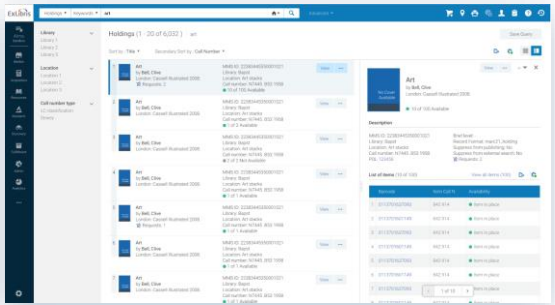
User Experience – An ongoing commitment







1 New UI

2 New Concepts

- New layout
- Side by side
- Slide out
- Cards

3 Apply

- Acquisitions
- Repository searches
- Configuration
- More…

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User Experience – Themes

Initial (started in 2021)

- Enhanced Repository Search
- Acquisition Workflow

Additional (starting in 2022)

- ERM Workflows
- Fulfillment Workflows
- Res. Sharing Workflows

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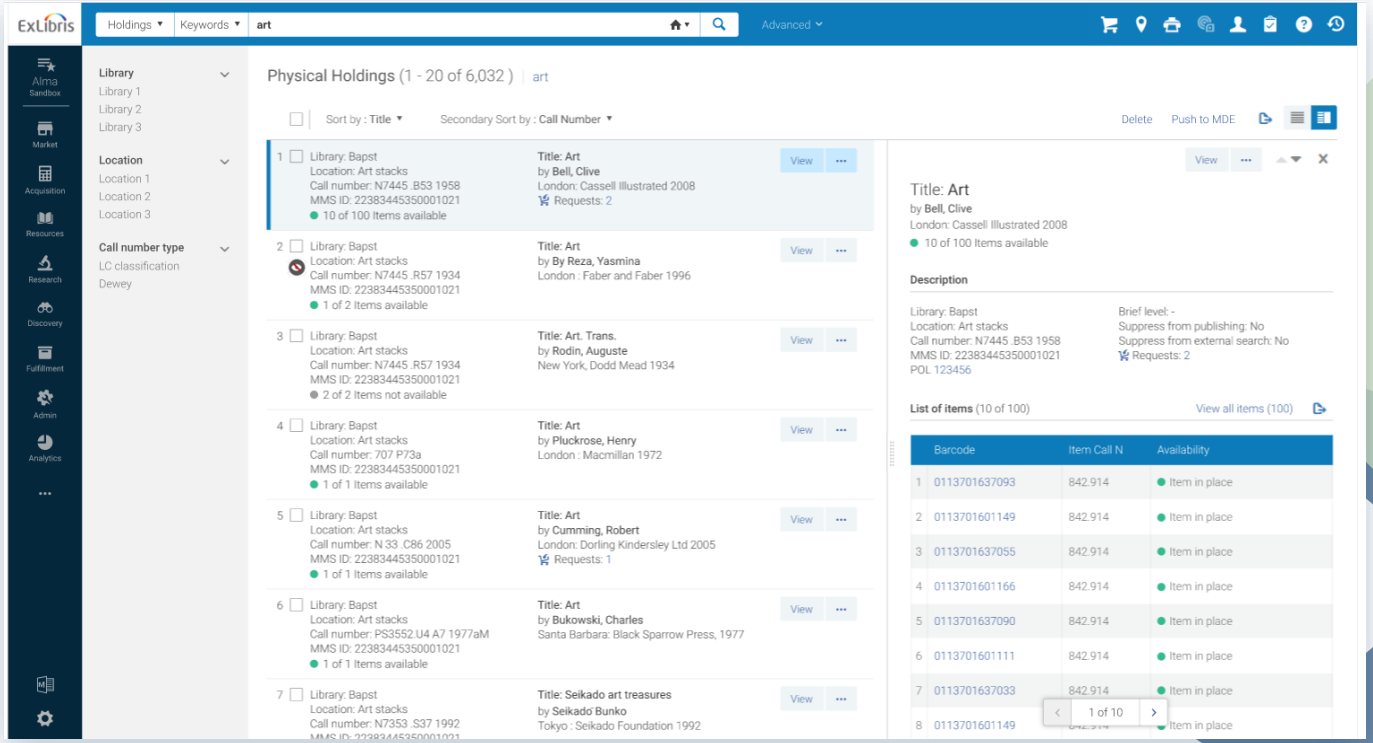
User Experience – Staff Search - Holdings



MAIN BENEFITS

- New Capability
- Less Clicks
- Improved Data Organization and Display

Early Access with UX FG – May 2021 Release

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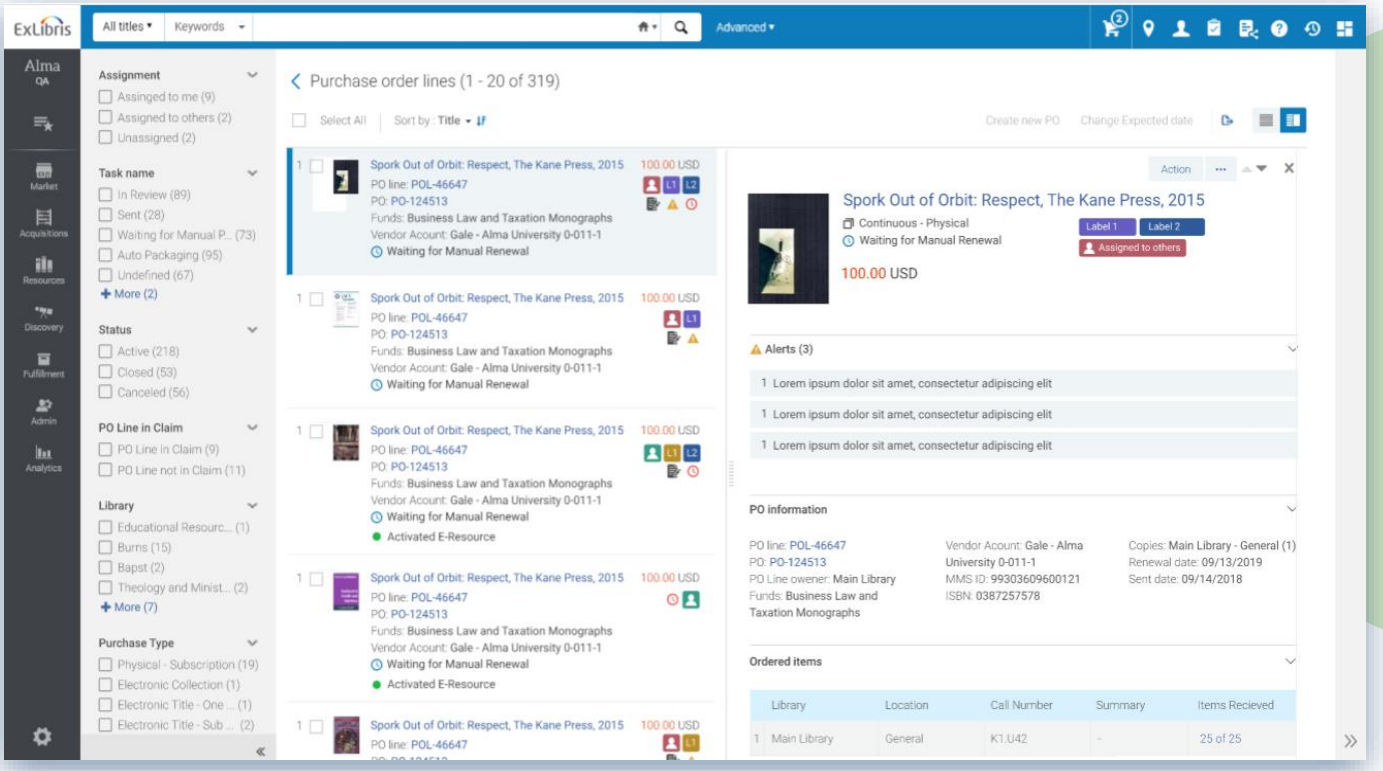
User Experience – PO Lines



MAIN BENEFITS

- Better Navigation
- Less Clicks
- Improved Data Organization and Display

Early Access with UX FG – Q4 2021

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User Experience – Looking Ahead

ERESOURCES

Activation Task List
Search Results
Overlap Analysis

DIGITAL

Collection Management
Search Results

RESOURCE SHARING

Lending
Borrowing

ACQUISITIONS

Receiving Workbench

And more…..

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Digital

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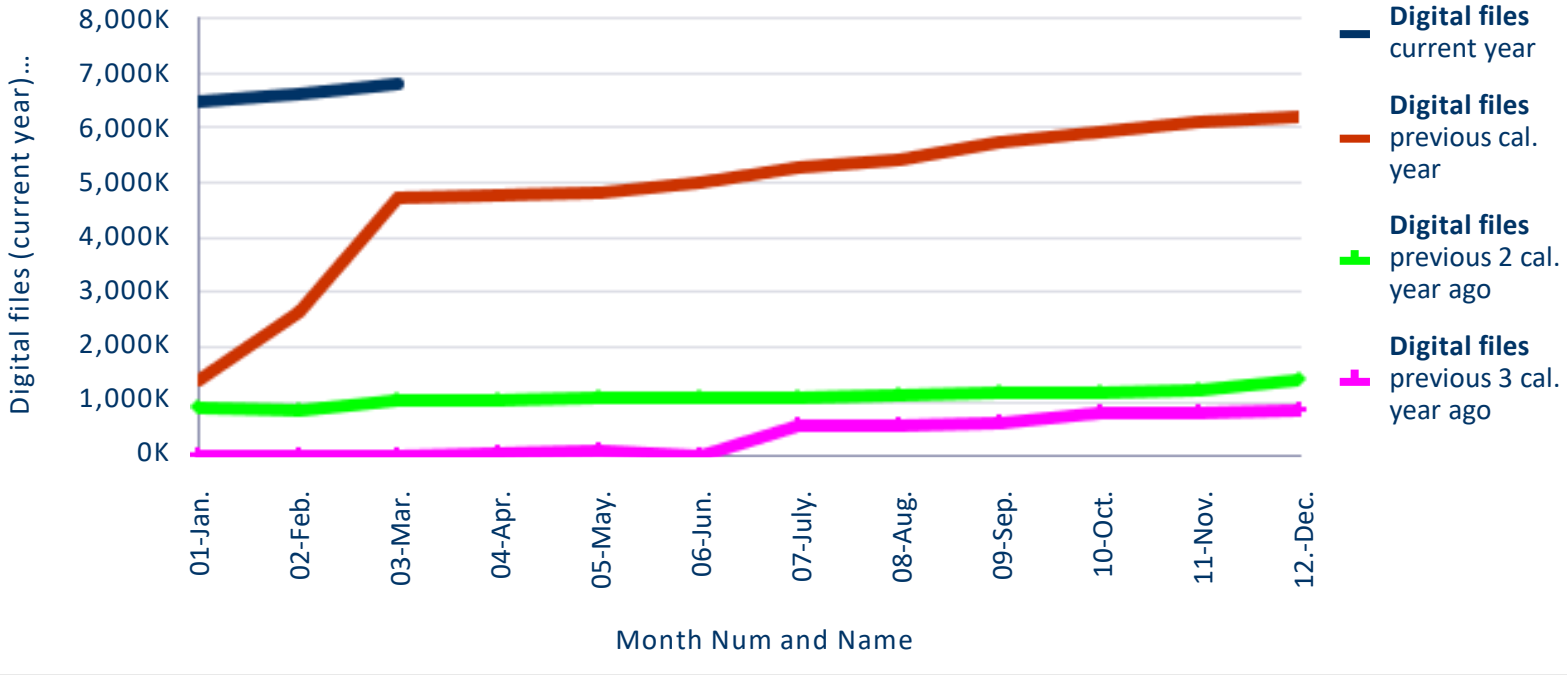
An increasing need for Digital

Digital files: Current year; Previous cal. year; 2 cal. years ago; 3 cal. years ago



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Controlled Digital Lending

2020 Access Control Improvements

- Concurrent Usage and session limitations
- Strict Download control

2021 Controlled Digital Lending,
Ensuring a consistent “owned-to-loaned” ratio, according to number of originating hard-copies

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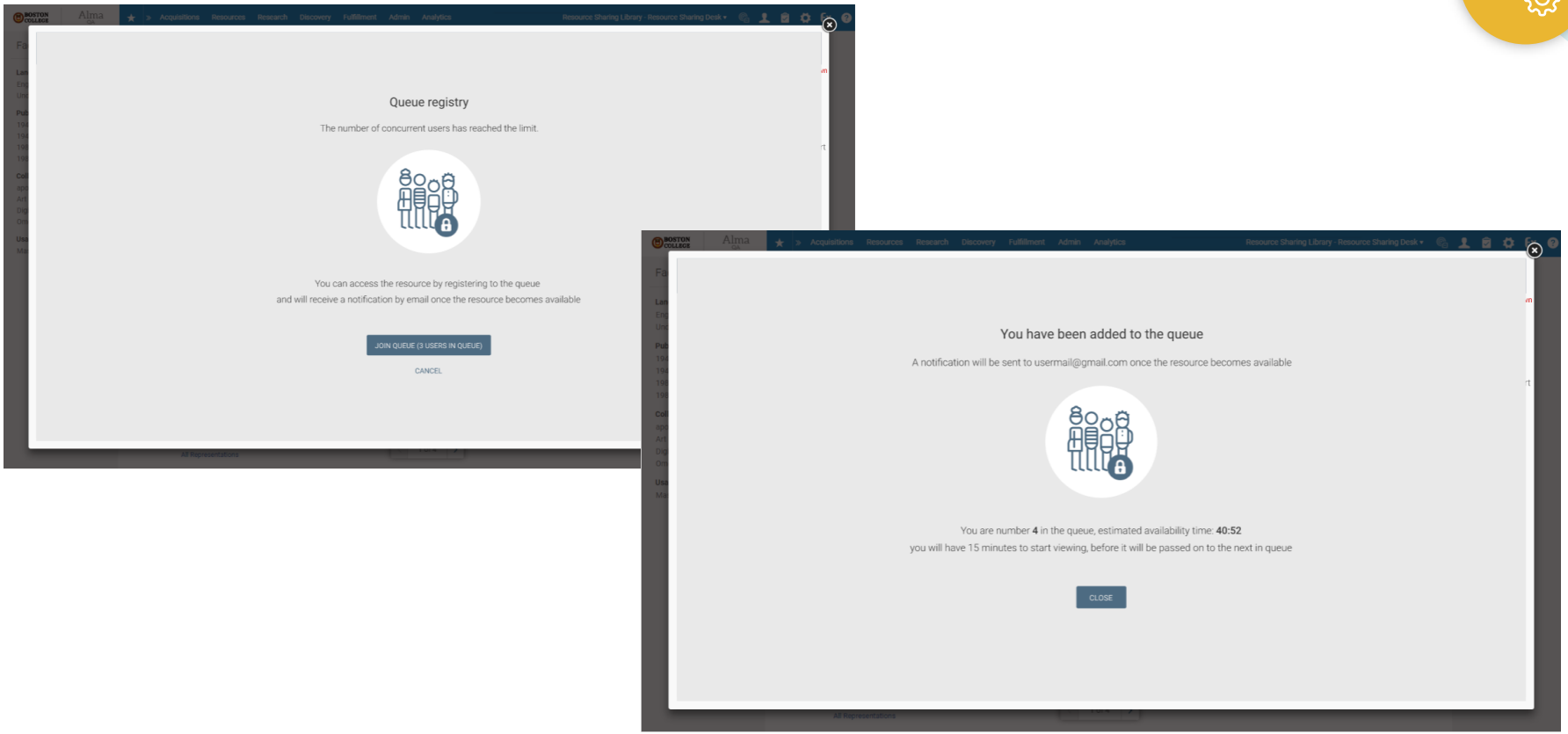
Controlled Digital Lending



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Metadata

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What exist today in Alma and Primo?

RECORDS ENRICHMENT

Automatically with URIs for language, identifiers, names, and subjects

ALMA REFINE

supports the refine workflow within Alma. It works currently with Getty, Wikidata, and Geonames Linked open Vocabularies

DISPLAY IN SEARCH

In result and record view (also as BIBFRAME)

PUBLISH

Entire catalog: BIBFRAME, RDA/RDF

API ENDPOINTS

In: BIBFRAME, RDA/RDF and JSON-LD

DISCOVERY

Improved discoverability of the catalogue by search engine

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Linked Data – Plans for 2021

CATALOGING

Ability to store and have basic use for Linked Data records

User will be able to upload and search for records cataloged as linked data

Integrate 3rd party Linked Data editor

Cataloger will be able to create new linked data records and store them in Alma for used with basic functionality (e.g. Sinopia)

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Serviceability

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Training and Documentation

IMPROVE STRUCTURE

Improve topic breakdown, better differentiation between functional areas

IMPROVE SEARCH

Additional tagging for terms and alternatives

HOW TOS

Additional content on how to do things: workflows, setup, etc..

WORKFLOW DIAGRAMS

Show how the system works visually, better ‘big picture’ view

IN-APP HELP

Embed the help and training directly from Alma. Side-by-Side

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Extensibility

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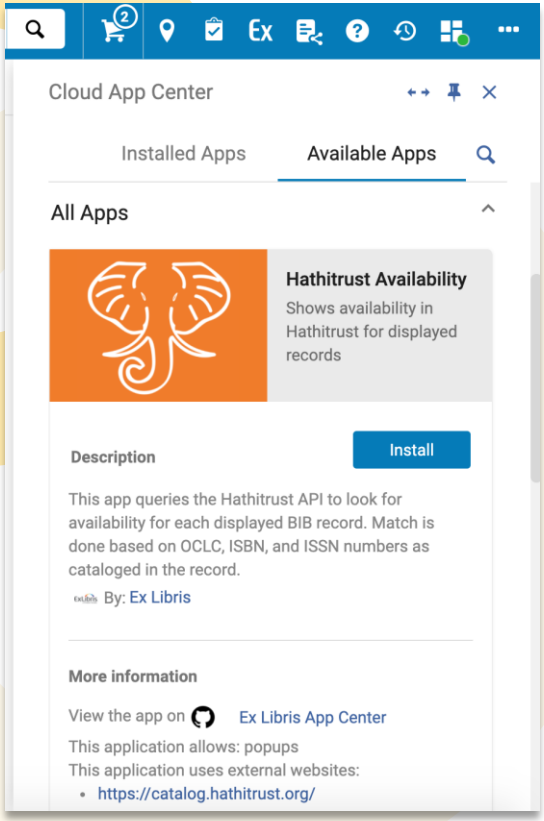
Cloud Apps

- Cloud Apps are applications which are written by the community (or Ex Libris) and run ***inside*** of the Ex Libris platform.
- Cloud Apps are easily searched, installed, and launched within Alma by the end user

Main Use Cases

- **New Functionality**
- **Productivity Shortcuts and Enhancements**
- **Integration with 3rd Party Systems**



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Q&A

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Thank you!

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